

## **Employee Trust Matters**

## How Do WorkWell Onsite Therapists Build a Healthier Workforce?

It's human nature. You trust a familiar face. When employees see onsite therapists every day, it creates a relationship that makes it easy to ask for help and advice.

Especially when a therapist knows your workplace.

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An employee who lifts 50 lb. sacks experiences back discomfort

Employee Experience without an onsite therapist



An employee who lifts 50 lb. sacks experiences back discomfort

Employee Experience with an onsite therapist



The employee leaves work for evaluation and treatment



Employee immediately triaged by onsite therapist



Concerns about lift demands at work result in time off



Referral to physician with relevant job information for injuries



Time off continues for ongoing treatment



Therapist reviews job site with employee



Doctor approves returnto-work based on paperwork



Therapist suggests temporary work modification, provides treatment and coaching at facility



Focus remains on treatment



Focus shifts to prevention: problemsolving, best work levels, risk assessment

Onsite therapists who know employees and the environment provide treatment for less and shift the emphasis to prevention.