

# FORTUNE 500

ORGANIZATION

*An international, multi-location manufacturing company*

## Reduced Soft Tissue Injury Claims by 59% through Prevention Program and On-Site Care

### the CHALLENGES

- Losing millions of dollars yearly in claims costs
- High frequency of musculoskeletal (MSD) injuries
- High numbers of annual injuries and injury severity
- Long healing cycles due to less precise, off-site provider treatment
- Routine work schedule disruption from employees being off work due to their injuries

### the RESULTS

- Significant reduction in the frequency, severity and cost of musculoskeletal injuries
- Employee on-site access to prompt first aid
- Early intervention and job coaching that resolves MSD issues without needing medical treatment beyond first aid
- Minimal work schedule disruptions
- Real-time assessment of and solutions for ergonomics issues
- WorkWell partner since 2007

### business IMPACT

#### **Reduced Worker's Compensation costs**

Gross savings of over \$500,000

#### **Reduced impactable injuries**

A 59% reduction year-over-year since 2014



Pre-Hire to Retire Prevention, Wellness and Treatment

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## their STORY

This Fortune 500 international manufacturing company was losing millions of dollars in claims annually. They needed to rein in the high frequency and severity of their soft tissue injuries with a new approach.

**WorkWell** evaluated this company's injury trends and company culture. They deployed prevention-based on-site services, recommending a physical therapist (PT) be on site 20 hours per week in a clinic near the EH & S office/production area. WorkWell facilitated the clinic set up, equipping it with basic first aid and educational supplies, and worked with key site contacts to roll out the program. Ongoing support was provided by WorkWell to ensure program success. Key performance indicators, including tracking prevention interventions that did not convert to workers compensation injury claims and clinic usage, were established to measure success and improvement opportunities. Services included: first aid screening/early intervention, employee education, functional job analysis, job coaching, ergonomic workstation assessments and development of warm up and micro-breaking programs.

## favorite DISCOVERY

"While the convenience of on-site care saved us time and money, the added benefit to the on-site PT was having them spend time on our production floor, working with employees and department supervisors in real-time to address any ergonomic concerns that might be contributing to MSD symptoms."



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